



Thank you for purchasing your Genuine RICOH DTG inks from [dtgpro.com](https://dtgpro.com)

**IMPORTANT:** As of June 2024, Ricoh has released their newest WHITE INK formulation, known as the Ricoh Type G2 inks (for white only) and as of July 2024, we are only offering the G2 inks for White. You can purchase your RICOH Ri1000/Ri1000x/Ri2000 DTG inks from: <https://dtgpro.com/cicproduct/ricoh-ri1000-cartridge.php> or by scanning this QR CODE



CMYK inks are all still G1, there is no change or upgrade to those inks. While you can continue to use the Ricoh G1 white inks, the Ricoh G2 white inks offer some benefits over the G1 white inks, as follows:

**Advantages of the New White Ink Type G2:**

- Better Nozzle Jetting Performance: Ensures smooth ink flow for consistent high-quality prints.
- Longer Shelf Life: Extends from 10 months to 24 months, maximizing your return on investment.
- Improved Optimal Humidity: The ideal humidity range is now 35-80%, ensuring smooth ink flow.
- Reduced Waste: Minimizes wasted ink caused by clogging, leading to greater cost savings.
- Exceptional Print Quality: Delivers rich, vivid colors and sharp details.
- Enhanced Durability: Offers outstanding wash fastness and long-lasting prints.

As of July 2024, all the color inks we offer are RICOH G1 inks, and the White inks are RICOH G2 inks.





**Upgrading to the G2 WHITE INKS requires attention to the following instructions:**

When switching to the new Ricoh Type G2 ink, you must switch out both white cartridges at once. You CANNOT have different white ink (Type G1 and G2) cartridges in the same machine. Print results will not be good & it may lead to nozzle loss. Switching out to G2 ink requires adherence to:

Option 1 - It is recommended that you fully flush out the old type G1 white ink prior to loading the new type G2 white ink. – This will allow you to enjoy all the benefits of the new white ink right away. This means you will need Cleaning cartridges to flush the machine (cleaning carts can be purchased at: <https://dtgpro.com/cicproduct/ricoh-ri1000-cartridge-clean.php>) or by scanning this QR CODE:



The cleaning carts will need to be at least 50% full in order to complete the flush,

OR

Option 2 - You can also skip the flushing process and just put in the new Type G2 white ink cartridges. This will require at least 5 strong cleans on all 2 white heads to be performed after inserting the new cartridges. This will not harm the machine, but you may notice nozzle loss and will have to flush the lines at that point anyway.



For more detailed instructions and information on switching between RICOH G1 and RICOH G2 inks, please view the instructions relevant to your Ricoh printer (depending on whether you have the Ri1000, Ri1000X or Ri2000) by downloading the relevant PDFs at the bottom of:

<https://dtgpro.com/cicproduct/ricoh-ri1000-cartridge.php> or by scanning this QR CODE (scroll to the bottom of the page for the PDFs):

